

**GLOO Rewards Membership – RM100 e-Cash Voucher Giveaway Campaign  
Terms & Conditions**

1. **Organiser.** GLOO Rewards Membership – RM100 e-Cash Voucher Campaign (“**Campaign**”) is organized by SNS Network (M) Sdn Bhd (“**SNS Network**”).
2. **Campaign Period.** The Campaign Period of the Campaign shall commence on **31<sup>st</sup> August 2023** and be available until **21<sup>st</sup> September 2023**, both dates inclusive unless notified otherwise (“**Campaign Period**”).
3. **Eligibility.**
  - 3.1 **General Eligible Requirements**
    - 3.1.1 All residents of Malaysia aged eighteen (18) years and above are eligible to participate in the Campaign.
    - 3.1.2 If the Participant is below eighteen (18) years of age as at the date of purchase, the Participant must obtain the appropriate permission and release from a parent or legal guardian in order to participate in the Campaign.
  - 3.2 **Not Eligible**

The following are not eligible to participate in the Campaign:

    - 3.2.1 Permanent and/or contract employees of SNS Network (including its subsidiaries and related companies), including but not exclusive to their respective immediate family members, meaning parents, spouses, children and siblings.
    - 3.2.2 Employees of any party, including dealers and/or retailers, which is directly involved in organising, promoting, or conducting the Campaign.
    - 3.2.3 Groups, organisations and company entries are not eligible for the Campaign participation.
4. **How to Participate.**
  - 4.1 In order to be eligible for the Campaign, participants are required to complete the following steps.
    - 4.1.1 Like iTworld Facebook and Instagram page.
    - 4.1.2 Share the pinned post of the Campaign and tag 2 friends.
    - 4.1.2 Fill out the provided form with **accurate** information (Name, Email & Contact No) and receive a e-Cash RM100 voucher.
  - 4.2 Participants are responsible for verifying the accuracy of their submission as the email given will serve as the credential while the contact number (exclude +6) will serve as the login password for GLOO Rewards membership portal login.
  - 4.3 Eligible participants will be automatically enrolled for this Campaign upon completion of the abovementioned steps and fulfilling the requirements and eligibility of this Campaign.
  - 4.4 Each participant is entitled to a maximum of one (1x) unit prize redemption only throughout this Campaign.
  - 4.5 Full contact details of the Campaign is as follow:

SNS Network (M) Sdn Bhd  
No.61, Jalan Sultan Nazrin Shah  
30250 Ipoh, Perak.  
Office Hours: Monday – Friday, 9:00AM – 6:00PM | Saturday, 9:00AM – 5:00PM  
Hotline: 1-700-817-616  
Email Address: [marketing@sns.com.my](mailto:marketing@sns.com.my)

5. SNS Network reserves the right to reject any entry or part of due to any reason or if the participant failed to meet above criteria as set.
6. The Campaign requires a minimum of 100 participants to be considered valid. If the minimum number of participants is not met, the Campaign may be canceled or rescheduled at the discretion of the Organiser.
7. **Prize.**
  - 7.1 Eligible participants who meet the criteria will receive the Prize upon verification.
  - 7.2 The Prize will be awarded in the form of GLOO Rewards membership points, totaling 50,000 GLOO Rewards points, each worth RM100.
  - 7.3 This Prize can only be redeemed in applicable channel – GLOO Counters @ AEON (Except GLOO LowYat), - GLOO Counters @ AEON (Except GLOO LowYat), iTworld Stores, GLOO website @ [www.gloo.com.my](http://www.gloo.com.my), iTworld website @ [www.itworld.com.my](http://www.itworld.com.my) and SNS Network (Showroom) @ HQ Ipoh.
  - 7.4 The Prize will be furnished in the format of a voucher code.
  - 7.5 The Prize will remain valid until 31<sup>st</sup> December 2023, starting from the date when the points are credited to your membership account. No extensions will be permitted under any circumstances.
  - 7.6 The Prize is limited to a single redemption per individual.
  - 7.7 The Prize is non-transferable, non-returnable, and not exchangeable for cash, credit, vouchers, or any other items, either in part or in full value.
  - 7.8 The Prize is exclusively valid for single-receipt purchases of original priced accessories, with a minimum spend of RM100. However, it is not eligible for the purchase of newly released products (devices).
  - 7.9 The usage of the Prize shall be subject to the terms and conditions set by the issuing Organiser.
8. **How Prize recipient will be notified.**
  - 8.1 The eligible Prize recipients will be notified via SNS Network Hotline (+6012-978 7616).
  - 8.2 Reasonable efforts will be made to contact the prize recipients within 21 working days upon verification. However, if the winner fails to respond to our notification attempt within this time frame, SNS Network reserves the right to forfeit the Prize and offer it to the next eligible participant.
9. **Claiming a Prize.**
  - 9.1 Prize recipients required to login to GLOO Rewards portal ([www.gloo.com.my/rewards/](http://www.gloo.com.my/rewards/)) to redeem and use the points in applicable channel - GLOO Counters @ AEON (Except GLOO LowYat), iTworld Stores, GLOO website @ [www.gloo.com.my](http://www.gloo.com.my), iTworld website @ [www.itworld.com.my](http://www.itworld.com.my) and SNS Network (Showroom) @ HQ Ipoh.
  - 9.2 **Eligible Retail Stores or Online Store**  
The Prize is redeemable at any of the following eligible participating stores.

**9.2.1 Eligible Retail Stores**

<b>GLOO Counters @ AEON</b>	
GLOO @ AEON Kinta City	Multimedia Department 1st Floor, 31400 Ipoh, Perak, Malaysia.
GLOO @ AEON Ipoh Station 18	Multimedia Department 2nd Floor, 31650 Ipoh Perak, Malaysia.
GLOO @ AEON Seri Manjung	Multimedia Department 1st Floor, Perak, Malaysia.

GLOO @ AEON Klebang Mall	Multimedia Department 2nd Floor, 31200 Chemor, Perak, Malaysia.
GLOO @ AEON Taiping	Multimedia Department Ground Floor, 34000 Taiping, Perak.
GLOO @ AEON Taman Equine	Multimedia Department 1st Floor, 43300 Sri Kembangan, Selangor, Malaysia.
GLOO @ AEON Bandar Utama	Multimedia Department LG Floor, No. 1, Lebuhraya Bandar Utama, Damansara 47800 Petaling Jaya, Selangor.
GLOO @ AEON Shah Alam	Multimedia Department 2nd Floor, 40100 Shah Alam, Selangor.
GLOO @ AEON Mid Valley	Multimedia Department 2nd Floor, 59200 Kuala Lumpur, Malaysia.
GLOO @ AEON Queens Bay Mall	Multimedia Department 2nd Floor, 11900 Pulau Pinang, Malaysia.
GLOO @ AEON Bukit Mertajam	Multimedia Department 2nd Floor, 14000 Bukit Mertajam, Penang.
GLOO @ AEON Nilai	Multimedia Department 2nd Floor, 71800 Bandar Baru Nilai, Negeri Sembilan.

<b>iTworld Stores</b>	
iTworld @ Ipoh Parade	Lot S39, Second Floor 105, Jalan Sultan Abdul Jalil, Greentown, 30450 Ipoh, Perak, Malaysia.
iTworld @ AEON Station 18	Lot F45, AEON Ipoh Station 18 Shopping Centre, No. 2 Susur Stesen 18, Station 18, 31650 Ipoh Perak, Malaysia.
iTworld @ AEON Kinta City	F42, First Floor, AEON Kinta City, Jalan Teh Lean Swee, Taman Ipoh Selatan, 31400 Ipoh, Perak, Malaysia.
iTworld @ AEON Klebang Mall	F41, First Floor, AEON Klebang Mall, Lot 12080, Klebang Perdana, 31200 Chemor, Perak.
iTworld @ AEON Taiping	F13, First Floor, AEON Taiping Shopping Centre, Lot 8576 8577, Mukim Kamunting, Daerah Larut and Matang, Perak, Malaysia.
iTworld @ AEON Seri Manjung	Lot F29, AEON Seri Manjung Shopping Centre, Pusat Perniagaan Manjung Point 3, 32040 Seri Manjung, Perak, Malaysia.
iTworld @ AEON Rawang	Lot F35, First Floor, AEON Anggun Rawang Shopping Centre, No. 1, Persiaran Anggun, 48000 Rawang, Selangor, Malaysia.
iTworld @ Tropicana Gardens Mall	G-16B, G Floor, Tropicana Gardens Mall, No 2, Persiaran Surian, Tropicana Indah, 47810, Petaling Jaya Selangor.
iTworld @ Mid Valley	LG-006, Mid Valley Megamall, Lingkaran Syed Putra, 59200, Kuala Lumpur
iTworld @ Starling Mall	Lot G-002, Ground Floor, Starling Mall, No 6, Jalan SS 21/37, Damansara Utama, 47400 Petaling Jaya, Selangor, Malaysia.
iTworld @ Pavilion Bukit Jalil	Level 1, 1.63.00, Pavilion Bukit Jalil, No. 2, Persiaran Jalil 8, Bandar Bukit Jalil, 57000 Kuala Lumpur.

iTworld Express @ Cyberjaya	G-7a Kanvas Retail @ Prima 15, Jalan Teknokrat 6, 63000 Cyberjaya, Selangor, Malaysia.
iTworld @ KB Mall	G33, G Floor, KB Mall, Jalan Hamzah, 15050 Kota Bharu, Kelantan.

SNS Network Headquarter	
SNS Network (Showroom) @ HQ Ipoh	No.61, Jalan Sultan Nazrin Shah, 30250 Ipoh Perak.

#### 9.2.2 Eligible Online Stores

Website	
GLOO Website	<a href="http://www.gloo.com.my">www.gloo.com.my</a>
iTworld Website	<a href="http://www.itworld.com.my">www.itworld.com.my</a>

- 9.3 Prize recipients must **accurately** provide their contact details (Name, Email, & Contact No) upon participating in the campaign.
- 9.4 SNS Network will not be held responsible for any errors in Prize delivery via the GLOO Rewards portal due to inaccurate details provided by the Prize recipients. There will be no reissuing of the Prize in such cases.
- 9.5 It is the responsibility of the Prize recipients to keep the GLOO Rewards portal login credentials confidential, not share it with other parties, and to utilize it before its expiration date. The Organiser shall not be responsible for any expired GLOO Rewards points, and no replacement will be provided for any reason whatsoever.
- 9.6 In the event of a disqualification after the Prize have been awarded, the Organiser reserves the right to demand the return of the Prize or payment of its equivalent value from the disqualified participants.

#### 10. How to use the Prize.

Gifts	How to use
50,000 GLOO Rewards points (worth RM100)	<ol style="list-style-type: none"> <li>1. Prize recipients are required to log in to the GLOO Rewards portal (<a href="http://www.gloo.com.my/rewards/">www.gloo.com.my/rewards/</a>) to redeem or check their points.</li> <li>2. Log-in credentials will use the provided email, and the password will consist of the user's contact number (excluding +6).</li> <li>3. Visit any of the Eligible Participating Stores or Online Stores to make a purchase of regularly priced accessorie(s).</li> <li>4. Choose the 'Redeem Points' option to utilize the GLOO Rewards points for payments at any of the Eligible Retail Stores or Online Store.</li> </ol>

11. **Declaration by Organiser.** SNS Network, its related and associated companies, and the companies associated with this Campaign disclaim any and all liability arising from this Campaign and will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence) resulting from their participation in this Campaign, submission and/or usage of Prize(s), except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).

- 12. Declaration by Participant.** The participant undertakes that they shall not bring any claims or actions against SNS Network or its related and associated companies arising out of the operation of the Campaign, whether in contract, tort or otherwise. The participant hereby grants SNS Network the right to use, keep, share and / or publish any personal information you have provided for purpose of this Campaign, including all personal data submitted by the participant, in accordance with SNS Network's Privacy Policy. For more information on SNS Network's Privacy Policy, please refer to <https://www.sns.com.my/pdpa-notice/> .
- 13. The Rights of Organiser.** SNS Network's decision is final and binding. In the event of any dispute arising from the Campaign, or relating to the interpretation of these Terms and Conditions, the decision of SNS Network on all matters pertaining to the Campaign shall be final and binding on all parties. No correspondence will be entertained.
- 14.** SNS Network reserves the right to alter these Terms and Conditions, etc. SNS Network may modify these Terms and Conditions and/or withdraw or terminate the Campaign at any stage without any liability towards anyone.
- 15.** All information is correct at the time of publishing. In the event of any inaccuracy or any discrepancy between the print and online versions, the online version shall prevail over the printed version.

#### **PRIVACY NOTICE**

The personal data you provide to SNS Network pursuant to this Campaign, including without limitation your name, IC number and address, will be processed and are required to administer your participation in the Campaign. Entries submitted without the personal data required will be discarded. SNS Network may also use your personal data to communicate with you about its products and services, update you on new services and benefits, provide personalised promotional offers and allow you to participate in contests and surveys. In this regard, your personal data may be disclosed and transferred to our service providers, suppliers and/or affiliates which may or may not be located outside Malaysia. If you have any complaints, comments or questions on this Privacy Notice, or wish to access or correct your personal data, or limit our processing of the same, please contact SNS Network at [sales@sns.com.my](mailto:sales@sns.com.my).

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